

## Our Commitment to You

- You will receive professional and courteous service. You will be respected as a person and valued as a partner.
- We may offset the cost of manufacturing support services based on your completion of the Estimated Project Return on Investment Assessment form.
- We will listen to your priorities and work quickly and thoroughly to find solutions for your needs.
- We will be honest with you at all times.
- Only solutions with potential benefit will be recommended. If we cannot provide a solution, we will tell you.
- We will act as a neutral, unbiased advisor and present multiple strategies from multiple providers whenever feasible.

Your Manufacturing Growth Specialist \_\_\_\_\_

Signed \_\_\_\_\_ Date \_\_\_\_\_

## Your Commitment to Us

- Our services require an investment of your time. You agree to invest time to identify challenges and opportunities, consider solutions presented, implement solutions and capture resulting economic impacts.
- You agree to be realistic in your expectations of us and of yourself. You are prepared to make the necessary changes to achieve your goals.
- Upon project completion(s), you agree to complete an internal close-out form, including testimonial as appropriate, and complete an external survey from our funding source for each project. This data is used to capture client satisfaction and economic impacts of our projects.
- Referring your friends and colleagues to FASTLANE is the highest form of compliment. If you find our services helpful, you promise to tell fellow manufacturers about us.

Name \_\_\_\_\_ Company \_\_\_\_\_ Date \_\_\_\_\_



# Estimated Project Return on Investment

COMPANY NAME:	
City:	County:
Annual Revenue:	Number of Employees:
Project Statement:	
Problem Project Solves:	
Service provider:	<input type="checkbox"/> Already selected: _____ <input type="checkbox"/> I need help identifying a service provider (Subsidies will be determined after vendor selection)
Estimated date(s) of service:	<input type="checkbox"/> Already scheduled: _____ <input type="checkbox"/> Deadline for completion: _____ <input type="checkbox"/> I am not sure yet
Projected economic impacts resulting from service (check all that apply and please quantify):	Retained sales: \$ _____ New sales: \$ _____ Retained jobs: _____ New jobs: _____ Cost savings: \$ _____ New investments: \$ _____ Avoided investments: \$ _____
Please add any additional comments about how this project will positively impact your business:	
Projected cost of service sought, if known: (attach selected quotation)	Requested by:  _____ Name _____ Title _____ (Date)
<b>THIS SECTION TO BE COMPLETED BY FASTLANE REP ONLY:</b>  Pre-approved incentive amount*:	Approved by:  _____ FASTLANE rep _____ (Date)
* Not a binding PO. Official PO to follow. * Funds are paid directly to the service provider.	

Send to: FASTLANE@udri.udayton.edu